

- Go to www.wagnernoel.com and click on the **SYMPHONY** in the tool bar, click the "Subscription" feature. Or click the "Renew My Subscription - Online" button above.
- Enter your username and password. In most cases your username is your email.
 - If you forgot your password or have never set one up, click "Having trouble logging in?" which is in blue to the right of the password box. At the top of this page you'll see the option to enter your username and click "Reset Password" under the "Forgot your password" header. Once you click "Reset Password" you will be sent password reset instructions via email that will include a temporary password. This password will expire in 10 minutes. You'll now be able to login to your account. ****If no email is found, please call the box office at 432.552.4437 to obtain Username.**
- After logging into your account, you will be on your Home Page where you'll see your Account Overview.
- Verify that it is the correct name is listed under Account Details. (Letter A)
- Click on the Invoice # listed under My Invoices (Letter B) to verify order details.

Account ▾

Account Overview

A

Account Details

Account Owner: Lori Proffitt

Company: Wagner Noel Performing Arts Center

User Name: lori.proffitt@wagnernoel.com

Status: ACTIVE

Recent Invoice

Overdue Amount: \$0.00 Make a Payment

Next Payment: \$139.00 Past Invoices

Customer Care

Email: info@wagnernoel.com

Call: 432-552-4437

My Upcoming Tickets

Date	Performance	Venue	Section/Row/Seat
You have no upcoming tickets.			

My Invoices

B

Order ID	Item	Amount	Actions
212127595	Total Invoice Amount	\$139.00	Past Invoices
	Amount Paid To Date	\$0.00	Payment History
	Overdue Amount	\$0.00	
	Next Payment Amount	\$139.00	Pay Now

- Verify contact information (Letter C). If anything needs to be changed or updated click on Account (Letter CC) to make changes. ****Please note**It is recommended for you to change your temporary password to one that you will remember. You can access this under the **ACCOUNT INFORMATION** tab.**

- Verify Package & Seat Numbers under Order Tickets (Letter D).
- If you wish to change seats or change to a different package, click on the REQUEST CHANGE button (Letter E) and fill out the change form. Someone from the box office will contact you within 3-5 business days to take your request. No further action is needed at this time.
- If everything is correct and you are ready to renew your seats as listed with no change, click on the MAKE A PAYMENT button (Letter F) to complete your renewal.

Overview My Tickets ▾ Browse Events Help

Account ▾ [Make a Payment](#)

Details for Order: 212127595

Customer User Name:	lori.proffitt@wagnernoel.com	Confirmation Code:	92519738
Organization:	University of Texas of the Permian Basin (UTPB)	Balance:	\$139.00 Transaction History
Customer Name:	Lori Proffitt	Total:	\$139.00
Address1:	1310 N Fm 1788	Order Fee:	\$7.00
Address2:		Delivery Fee:	\$0.00
City, State/Province:	Midland, TX 79711	Delivery Method:	Regular Mail
Country/Territory:	United States	Last Printed Time:	
Passcode or Member Code:		Order Date:	May 1, 2020 2:46:58 PM EDT

Order Tickets:

[View All Orders](#) [REQUEST CHANGE](#)

Status	Package	Performance	Venue	Section/Row/Seat	Price Code	Total
RESERVED	MOSC GRAND SERIES 2020-21	E.T. THE EXTRA-TERRESTRIAL IN CONCERT (MOSC POPS) (Oct 10, 2020 7:30 PM)	Wagner Noël Performing Arts Center	GALLERY•J•1	GRAND PACKAGE	\$132.00

Once your renewal is complete, you will receive an email confirmation from confirmation@etix.com that will serve as your receipt of purchase. Season Tickets will be mailed to the address on the account in August 2020.

If you have any questions or need help with the online renewal process, please contact the box office at [432-552-4437](tel:432-552-4437) during normal business hours.

**** Please Note**** If you call, please expect a delay in response.