

We're ready for you!

Wagner Noël Performing Arts Center, an ASMGlobal managed facility, is now implementing their nationally developed program called VenueShield to ensure the health and safety of its patrons and staff. The VenueShield program was developed with guidance from CDC, NHS, PHAA, WHO, and experts in hygiene.

FOR YOUR SAFETY

- Your health and safety are of utmost importance to us.
- Prior to every event and after every event, trained staff will follow CDC and local guidelines on the cleaning and disinfecting of all areas including touch points (handrails, seats, restrooms, etc).
- Touch points with higher usage (doors, handrails) will also be disinfected for a third time during intermissions (if applicable).



FOOD & BEVERAGE

- Wagner Noël PAC is temporarily suspending the use of the reusable Wagner Noël cups. Single-use disposable cups with pre-wrapped straws will be served until further notice.
- A limited selection of prepackaged food and beverages (non-alcoholic and alcoholic liquor, wine, and beer) will be offered.
- Patrons are restricted to consuming their food and beverage(s) at their seat (not in the lobby).



Be ready for us.

Do not attend events if you currently or in the last 14 days have been sick, experiencing a fever or other COVID-19 symptoms, or reside or come into contact with anyone who has or have had these symptoms.

ATTENDANCE REQUIREMENTS

- Masks
 - All people (patrons and staff) ages 10+ are required to wear a face mask at all times; including while you are in line to enter the building, in the lobby, restrooms, and at your seat.
 - You may remove your mask only while eating/drinking at your designated seat.
 - Masks must cover nose and mouth while on your face.
- Keep 6' distance when waiting in lines like entry/exit, security check points, restrooms, merch, and concession stands. Exception are groups who came together. Wear your masks. Floor markers and staff will be placed to enforce physical distancing wherever possible.
- Limit your bag to 8" x 10" x 6" in size.
- Tickets
 - Guests are encouraged to download their tickets to their mobile devices prior to coming to the performance.
 - Will Call will be located at the Ticket Office (not in lobby).
- Throughout Wagner Noël PAC, eight non-contact hand sanitizer dispensers have been placed. Wash your hands for 20 seconds with soap when possible.
- Failure to comply with the requirements of the protocols in place may result in the individual being removed from the venue without a refund and denied access in the future.
- Protocols may be adjusted without notice in accordance with guidelines from government and public health officials. Like using staggered entry and egress times at multiple entry/exit points based upon their seating location.
- All employees and contracted event staff of Wagner Noël PAC will follow strict COVID-19 prevention protocols including temperature checks, face coverings, and proper hygiene.

